

13th May 2020

A Guide to Exchanging your week

We all continue to find ourselves in uncertain times, with no clear timeframe for when your resort will be able to re-open its doors and welcome you once more.

Due to this uncertainty, many Members are choosing to deposit their week(s) with an exchange company. Dial an Exchange (DAE) and RCI are both exchange companies which Members can use to deposit weeks they are not intending to/ cannot use. Members can then use the exchange system to swap their week for a later date at one of the resorts in the exchange portfolio, subject to availability and any fees applicable applied by the exchange company.

If you are considering this option, you will find the following links useful:

<https://www.dialanexchange.com/how-does-it-work.aspx>

https://www.rci.com/pre-rci-en_GB/help/wow/s1-depositing-explained.page

If you would like to find out more about the options available to you, you can contact DAE and RCI on the following numbers:

Dial an Exchange

Telephone: 01756 749966

RCI

Telephone: 0345 60 86 380

Lakeland Owners' Club Members have access to **DAE** and **Interval International**:

Interval International

Website: www.intervalworld.com

Telephone: 0844 701 4444

Although various airlines are suggesting that they will be looking to resume some flights as soon as June, we must reiterate that the best advice is for Members to check official websites for information about travelling to /from the UK and Europe as resorts will not be able to re-open until all relevant restrictions have been lifted.

<https://www.gov.uk/government/collections/coronavirus-covid-19-list-of-guidance>

<https://www.gov.uk/guidance/travel-advice-novel-coronavirus>

We will continue to monitor the situation closely and will update Members as soon as the situation develops, and we have a clearer idea of when your resort is likely to open.