



22nd June 2020

Dear Fellow Owners.

I am writing with a further update on Club Las Calas.

As I write this letter the situation is evolving all the time. There is the promise of “airbridges” being successfully negotiated between our Government and a small number of countries with low levels of the Coronavirus outbreak, expected to include Spain.

As with my previous communications, the major issue we are facing is a lack of certainty as to when developments might take place which will allow the full re-opening of Las Calas; the chief amongst the uncertainties we face is the UK government’s attitude towards overseas travel. Spain has now announced they are open for travellers, although we await full details from both Spanish and UK governments. At the time of writing, the advice of the UK Foreign & Commonwealth Office is still to avoid all but essential travel to Spain. The impact of this advice on the validity of travel insurance policies, combined with the well-publicised issue of the 14 day quarantine upon return to the UK (which has yet to be lifted), means that it is unlikely that we will be welcoming back many UK members until these two issues are resolved. We are hopeful that the UK government will adjust its policy on these two areas soon and we want to be able to welcome back UK members and guests as soon as that happens.

At the moment Las Calas remains closed, but we are finally beginning to see signs that the re-opening of the resort is within reach.

Over the past few weeks, the Committee along with both the on-site and off-site management team has been carrying out a review of our processes to identify and reduce any risks to our members, staff and guests.

Given the above, the Committee have taken the decision to allow a “soft” re-opening of Las Calas with effect from 2nd July 2020. The intention is to allow a gradual resumption of activities, with initially only a limited number of owners & guests (those nationalities who do not have travel restrictions currently in force) occupying their weeks.

By ramping up activity in a controlled and measured manner, it will allow the on-site team to get to grips with the new methods of operating and to identify any areas for potential improvement / safety ahead of the resort opening up more fully as we progress through July and into August. It will also mean that we are able to welcome back our UK members and guests to the Resort as soon as the UK Government’s advice on travel and quarantine changes.

To ensure that we are able to welcome our members and guests in a controlled and safe manner, we will require **all members who are intending and able to travel subject to Government restrictions being lifted, to confirm their travel plans with Resort Solutions within 14 days of their departure date. At this stage it is imperative that we know who to expect at the resort so we are completely ready for the numbers of people expecting to travel.** This can be done via completion of the holiday

planner which can be completed and submitted via the Owner Services section of the Resort Solutions' website or by phoning the Resort Solutions office on +44 (0)1858 431160. The Resort Solutions office has now re-opened but is operating with reduced numbers of staff. Accordingly where please continue to direct any enquiries via email to admin@resort-solutions.co.uk to ensure that Resort Solutions can deal with the correspondence in a timely manner.

Once again, this update will be sent to Las Calas members by email and will also be placed in the owners news section of the Club Las Calas website. Members are encouraged to check the website for further updates and official websites for more information on current guidance with respect to rules pertaining to air travel and the current guidance and restrictions in Spain.

Kindest Regards

A handwritten signature in black ink, appearing to read 'Mike West', is written over a light blue, semi-transparent rectangular background.

Mike West