

25<sup>th</sup> March 2020

Dear Fellow Members

I am writing to you in the midst of some of the most exceptional circumstances through which most of us have ever lived. At the time of writing this letter (end of March), we are yet to experience the peak of the coronavirus outbreak in the UK but its impact is already being felt in terms of travel restrictions and one of the difficulties in writing to you is that the speed and frequency of developments in the last few weeks make it almost impossible to predict what might happen as the situation unfolds.

Your Committee and the management team began preparations for the impact of the coronavirus back in early March. Our approach has been first and foremost to protect the health and safety of our on-site guests and the Resort staff. Accordingly, following the announcement by the Prime Minister on 23<sup>rd</sup> March, which effectively put the UK on a lockdown, the decision had to be taken to close our doors at Haven Court.

Our secondary key objective is to preserve the financial stability and viability of the Club, particularly as we have no certainty as to how long the current situation might last. This has meant delivering some difficult messages to owners and guests and we are fully sympathetic to all those members who will not be able to make use of their week(s) for the foreseeable future. At the same time, we are taking whatever actions we can to minimise the on-site costs until this situation is resolved. Our objective in undertaking these actions is to ensure that the Club is in a strong position when we are able to re-commence normal operations.

We are all having to make difficult decisions to navigate these uncharted waters and ensure that Haven Court is able to continue to offer fantastic holidays when we come through this global emergency.

In terms of the AGM, this had been planned to take place in Cardiff on Wednesday 20<sup>th</sup> of May but under the circumstances we have no option but to postpone it. We are required by the terms of our Constitution to hold an AGM meeting at least every 15 months, but clearly any future date will be dictated by how the situation develops over the coming weeks and months.

I would like to take this opportunity to thank you all for your ongoing support of the Club, and I hope that it won't be too long until I can once again be taking solace from my favourite spot at the end of the Point.

Please all take care and look after each other.

Kind regards



David Head, Chairman of the Haven Court Owners Association.