



23<sup>rd</sup> February 2022

Dear fellow Owners,

I am writing to you as the Government end the Covid rules. It's a long time since we had no restrictions and, hopefully, we can look forward to a more relaxed future. As you know, there is no better place to relax than the Lakelands with its beautiful views in the heart of Ambleside.

Firstly, on behalf of the Committee, I would like to thank-you all for the support you have shown during such difficult times. With your support and sound management we can all still look forward to our holidays at the Lakelands.

Throughout the challenges we have faced with the pandemic and the structural issues with the phase 2 building, as a Committee we have always remained positive and focused on protecting the long-term viability of the Club.

We have been discussing the need for a fresh look at the Club's website for some time, and during our pre-budget discussions we approved the cost to revamp the Club's website. We used a local company who worked closely with Lisa, Elizabeth and Vicky to deliver what I hope you will agree is a modern, fresh, easy to navigate website which we hope will attract new rental guests to the resort. There is an owner area where you will find up to date news and information specific to owners. Please take the time to familiarise yourself with the website [www.the-lakelands.com](http://www.the-lakelands.com).

Login details are available from Resort Solutions Ltd.

Moving onto the structural issues with Phase 2. We now have a confirmed date of 21<sup>st</sup> March to start the work to complete the essential repair to the building exterior and address the water ingress issues. Lisa and the team at RSL are in the process of contacting all owners of phase 2 apartments who are directly affected. Wherever possible owners are being offered an alternative apartment/ week. The Committee is fully appreciative that many of these owners will have had their holiday disrupted for the 3<sup>rd</sup> year in a row, but I am afraid that we had little alternative when it came to scheduling the work if we were to avoid peak times and adverse weather conditions.

The work is scheduled to take 10 weeks, but we are beholden to the weather.

The area will be screened off and every effort will be made to ensure that any disruption is kept to a minimum. However due to the nature of the work there will inevitably be some noise and dust.

Workmen will be on-site from Monday to Friday 08:00 to 16:30, but no disruptive work will commence until after 9am.

If you are concerned about this work taking place during your visit and would like to discuss this further, please contact Resort Solutions on 01858 431160.

Towards the end of last year, I wrote again to all owners who had still not expressed their views on the future of the leisure centre. As a reminder, the options were to refurbish the leisure centre on a like for like basis at a cost of circa £800 per week, refurbish the leisure centre as a communal club house at an estimated cost of £500 per week or if there was little support for either of these options to look at a managed closure of the Resort. The majority of responses we have received support option 1, but there are a number of supporters of options 2 and 3. As a Committee we must be confident that we have the support of a good majority of owners in order to progress with any recommendation we may put forward. We are continuing our discussions and hope to have an update before the AGM.

As a reminder the 2022 AGM will be held in Stoke on Trent (same venue as we held our 2021 AGM) on Wednesday 22<sup>nd</sup> June.

It is with some sadness that I must report that Julie Noble has made the decision to resign from the Committee. Julie has been a great contributor over many years, and we will miss her abundance of positivity, but the time has come for her to focus on other matters. I have received interest from 2 owners who are currently working with the Committee in the capacity of observers. If you would be interested in joining the Committee please send a brief summary of your background to [admin@resort-solutions.co.uk](mailto:admin@resort-solutions.co.uk).

I will endeavour to keep you all updated with progress of the phase 2 work as we progress, but please do keep an eye on the owners' sections for general updates and news.

Yours Sincerely,



Laurence Taylor  
Chairman